

Rates FAQ's

I HAVE SOLD MY PROPERTY AND I AM STILL RECEIVING RATES INVOICES. WHY?

The Council may not have received the Notice of Change of Ownership. Please contact your solicitor in the first instance.

WHAT DO I DO IF I MOVE?

If your postal address changes please print the new address in the box provided on the remittance advice, or email rates@tasman.govt.nz giving the valuation number, name and new postal address.

If you have more than one property, please specify which properties the change(s) apply to.

WHAT DO I DO IF I GO ON HOLIDAY?

You'll still need to pay your rates on time to avoid penalties. You may wish to sign up for a direct debit, or see payment details on your 1st instalment and arrange payment in advance.

WHAT IF I'M FALLING BEHIND IN MY PAYMENTS?

It is your responsibility to ensure that the full amount of rates are paid. If you are falling behind, please contact the rates team to discuss a payment plan.

If a suitable arrangement cannot be made to pay the arrears the Council will consider other means to collect the outstanding debt including contacting the mortgage holder, or use other debt collection methods.

HOW CAN I VIEW A PROPERTY'S RATES DETAILS?

Property details can be viewed at Tasman District Council service centres in Richmond, Motueka, Takaka and Murchison during normal office hours. You can also view rating information on the Council's website: www.tasman.govt.nz/link/rates-search

OTHER QUESTIONS?

Contact us or email rates@tasman.govt.nz

Rates and water rates by email

You can now opt to receive your rates assessments/ invoices and water rates invoices by email.

If you sign up for rates by email, you will no longer receive an account via the post.

These will be processed in time for your second rates instalment to come via email.

You will need to be an owner of the property to apply. Please have your valuation number(s) and water account number(s) handy.

To sign up please visit:

www.tasman.govt.nz/link/rates-by-email

Terms and conditions apply.

RATES ASSESSMENT DATE

Rates are set at 30 June for the following year. Any changes to rateable value or rating factors during 2017/2018 will not impact the 2017/2018 rates.

PENALTIES FOR LATE PAYMENT

Penalties of 10% are imposed on your rates or water invoices not paid by the due date specified on your invoice.

Every six months a further charge of 5% is added to unpaid rates arrears, including penalties that remain outstanding. The 5% charges are applied in July and January each year.

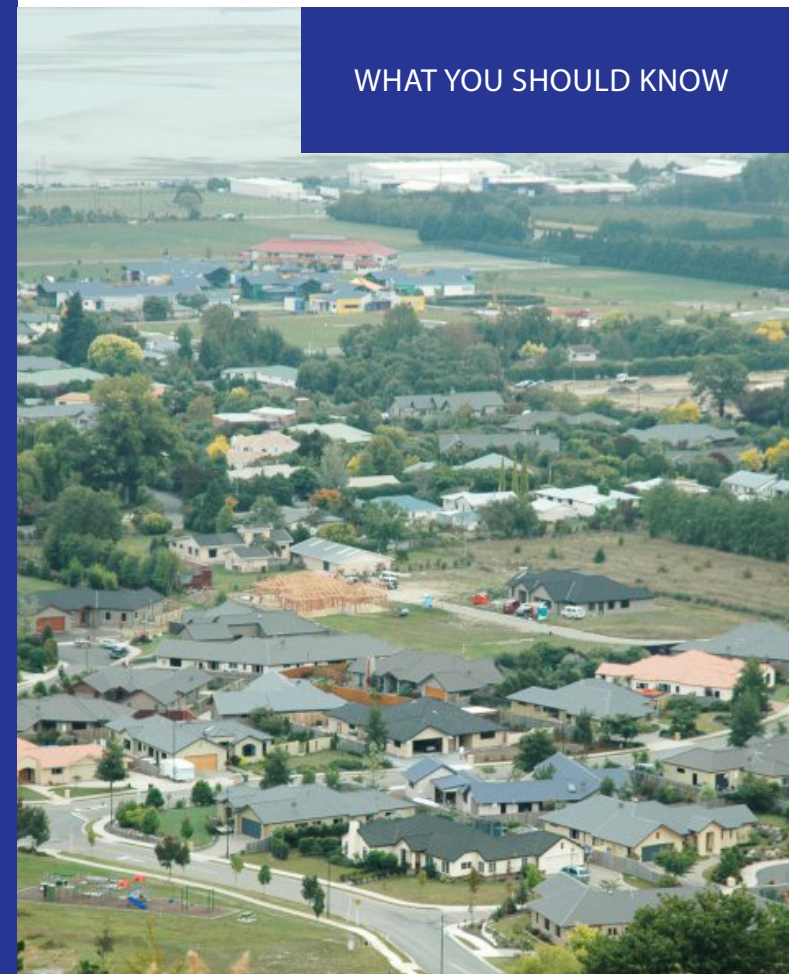
Remissions of the penalties can only be considered in accordance with the Council's Policy on Remission of Penalties.

The policy and application form are available from Council service centres or on the Council website: www.tasman.govt.nz/link/rates-remission

Rates

2017/2018

WHAT YOU SHOULD KNOW



Rates rebates

The rates rebate scheme provides a rates subsidy for low-income homeowners of up to \$620. The rates rebate is calculated on total gross income before tax plus any interest or dividends, including that of your partner/joint homeowner.

You will need to declare the income that you, and any spouse, partner, or joint home owner living with you on 1 July 2017, received for that tax year ended 31 March 2017.

You may apply for a rates rebate if:

- You were the legal ratepayer for the property where you were usually living on 1 July 2017 (your name is on the rates bill)
- Your annual income is below thresholds set by the Department of Internal Affairs (DIA).

Eligibility for a full or partial rates rebate depends on your level of rates, your number of dependents and your gross income. For more information go to www.ratesrebates.govt.nz. You cannot claim a rates rebate for rates on a property that is used principally for business, farming, commercial or industrial purposes.

HOW TO APPLY

If you received a rates rebate in 2016–2017, the Council will send you an application form in mid-late August 2017 which will be processed AFTER the first instalment is due.

When applying bring the following documents along with the application form:

- Proof of income from the IRD or WINZ (for the tax year ending 31 March 2017) unless only income is NZ superannuation
- Set of accounts (if self-employed)
- Your rates invoice
- Proof of your partner/joint homeowner's income
- Details of gross interest/dividends received

Application forms are also available at your local Council service centre or can be downloaded from www.ratesrebates.govt.nz

Payment options for rates

DIRECT DEBIT

With direct debit there are no penalties to pay, as rates are paid on time. Payments will be debited from your account on agreed dates depending on the payment option you select.

- Quarterly payments are processed on the due date of the instalment
- Annual payments are processed on the 20th of August
- Weekly and fortnightly payments are processed on Thursdays
- Monthly payments are processed on the 20th of the month

If the payment date is a weekend or public holiday, it will be processed on the next business day.

If you pay your rates by direct debit on a regular frequency (weekly, fortnightly, monthly) – the Council will amend the amounts debited from your account each year without further action on your part. You will be notified of all changes in advance.

If you sign up for a new direct debit for water, the payment option available is a 6 monthly payment for the balance owing on the account.

You will still receive your rates assessment and invoice.

To set up a direct debit, contact your nearest Council service centre for a direct debit form, or download one from the Council website www.tasman.govt.nz/pay

CHEQUE

Post to Private Bag 4, Richmond 7050

Payments must be received by the Council by the due date to avoid penalties.

Payment options for rates (continued)

ONLINE BY CREDIT CARD (FEES WILL APPLY)
www.tasman.govt.nz/pay-online

TELEPHONE OR INTERNET BANKING

You can set up Tasman District Council as a regular bill payee for your rates instalments or make a one off-payment to Council – please ensure you use your valuation roll number/water account number as a reference.

If you have moved, please remember to update your references so you aren't paying other parties rates.

THE COUNCIL'S BANK DETAILS FOR PAYMENTS

12-3193-0002048-03 (ASB)

Your valuation number is listed in the top right hand corner of your rates invoice as valuation roll number e.g. 1860000000

When paying water rates, please use the water account number as reference e.g. W12345

Please use a separate electronic payment for each rates account to ensure payments are correctly applied and to avoid penalties. Alternatively, you can email a remittance on the same day you make the payment to debtors@tasman.govt.nz.

IN PERSON AT COUNCIL SERVICE CENTRES

You can pay by cash, cheque, or credit card (fees will apply), or debit card at any of the Council service centres in Richmond, Murchison, Motueka and Takaka.

Feel free to contact us:



Tasman District Council

Email info@tasman.govt.nz

Website www.tasman.govt.nz

24 hour assistance

Richmond
189 Queen Street
Private Bag 4
Richmond 7050
New Zealand
Phone 03 543 8400
Fax 03 543 9524

Murchison
92 Fairfax Street
Murchison 7007
New Zealand
Phone 03 523 1013
Fax 03 523 1012

Motueka
7 Hickmott Place
PO Box 123
Motueka 7143
New Zealand
Phone 03 528 2022
Fax 03 528 9751

Takaka
78 Commercial Street
PO Box 74
Takaka 7142
New Zealand
Phone 03 525 0020
Fax 03 525 9972