

## Rates FAQs

### I have sold my property and am still receiving rates invoices. Why?

The Council may not have received the Notice of Change of Ownership. Please contact your solicitor in the first instance.

### What if I move?

If your postal address changes please print the new address in the box provided on the remittance advice and post it to us or email [rates@tasman.govt.nz](mailto:rates@tasman.govt.nz) giving the valuation number, name and new postal address.

### What if I go on holiday?

You'll still need to pay your rates on time to avoid penalties. You may wish to sign up for a direct debit, or arrange payment in advance.

### What If I'm falling behind in my payments?

If you are falling behind, please contact the rates team to discuss a payment plan. It's best to do this as early as possible to avoid being charged penalties for late payment.

### How can I view a property's rates details?

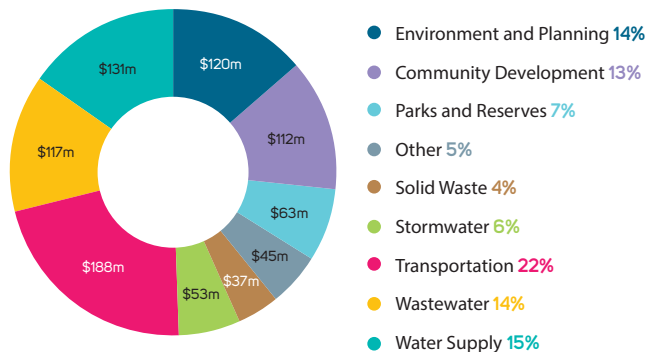
Property details can be viewed at Tasman District Council service centres in Richmond, Motueka, Takaka and Murchison during normal office hours. You can also view rating information online: [www.tasman.govt.nz/link/rates-search](http://www.tasman.govt.nz/link/rates-search).

### Other questions?

Contact your local Council service centre or email [rates@tasman.govt.nz](mailto:rates@tasman.govt.nz).

## WHERE YOUR RATES GO

The Council provides a wide range of services. The following graph shows the proportion of rates to be collected for these services over the next 10 years.



## Payment options for rates

### DIRECT DEBIT



To set up a direct debit, contact your nearest Council service centre for a direct debit form, or download one from our website [www.tasman.govt.nz/pay](http://www.tasman.govt.nz/pay).

### CHEQUE



Post to **Private Bag 4, Richmond 7050**.

Payments must be received by the due date to avoid penalties.

### ONLINE BY CREDIT CARD



[www.tasman.govt.nz/pay-now](http://www.tasman.govt.nz/pay-now) (Fees will apply).

### TELEPHONE OR INTERNET BANKING



You can set up Tasman District Council as a regular bill payee for your rates instalments or make a one off-payment – please ensure you use your valuation roll number/water account number as a reference. If you move, please remember to update your references so you aren't paying someone else's rates.

### The Council's bank details for payments 12-3193-0002048-03 (ASB)

Your valuation number is listed in the top right hand corner of your rates invoice e.g. 1860000000.

When paying water rates, please use the water account number as a reference e.g. W12345. Please use a separate electronic payment for each rates account to ensure payments are correctly applied and to avoid penalties. Alternatively, you can email a remittance on the same day you make the payment to [debtors@tasman.govt.nz](mailto:debtors@tasman.govt.nz).

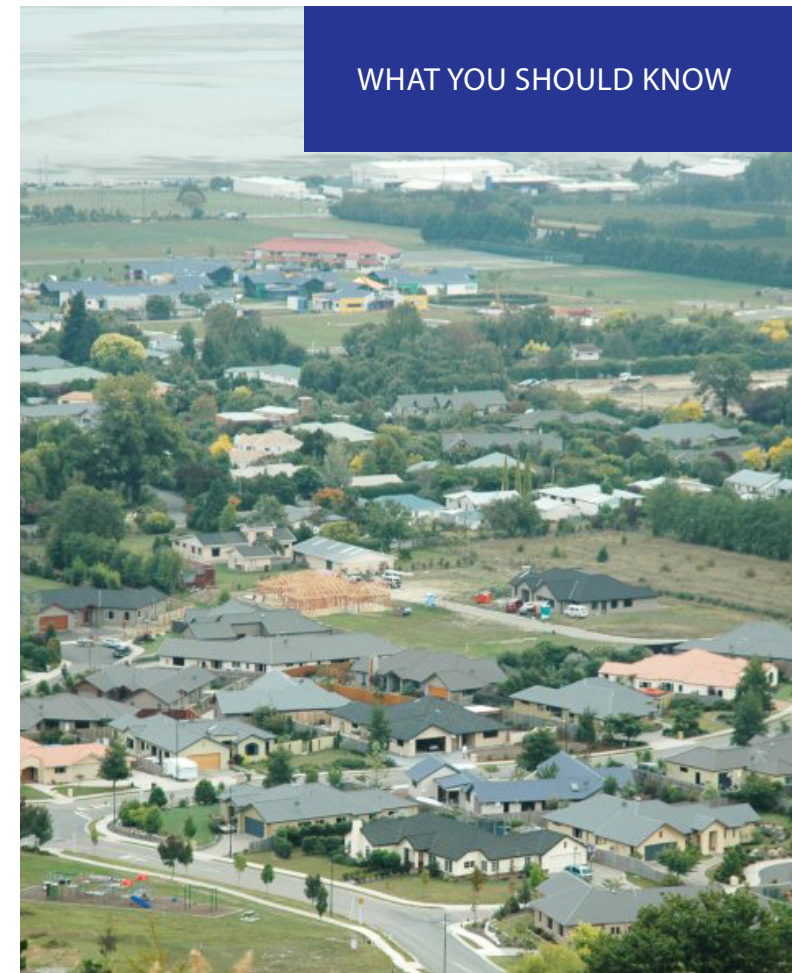
### IN PERSON (COUNCIL SERVICE CENTRES)



You can pay by cash, cheque, credit card (fees apply) or debit card at any Council service centre.

### GET YOUR RATES AND WATER BILLS BY EMAIL

[www.tasman.govt.nz/link/rates-by-email](http://www.tasman.govt.nz/link/rates-by-email).



## 2017 Revaluation

In 2017 Quotable Value carried out its three-yearly revaluation of Tasman District's properties. This is a legal requirement for every Council.

You should have received your new valuation in the mail in late 2017.

A change in your property's value does not mean your rates will automatically increase or decrease.

A revaluation does not change the total amount of rates the Council collects, but it helps us distribute rates across the District's property owners.

Your rates may increase if your capital value has gone up by more than the average. Your rates might go down if your capital value has increased by less than average.

And keep in mind, the revaluation is not the only factor that influences your rates. There are several other elements that affect the total you pay – including the cost of projects the Council needs to carry out over the next few years, where in the District you live and the type of rates you pay.

More information about the revaluation is available at [www.tasman.govt.nz/link/2017-revaluation](http://www.tasman.govt.nz/link/2017-revaluation).

### HOW THE REVALUATION CAN AFFECT RATES

Across Tasman District, capital values increased by an average 22.3% in the latest revaluation.

IF YOUR  
CAPITAL VALUE  
**ROSE**  
MORE THAN  
22.3  
%  
YOUR RATES  
MAY INCREASE

IF YOUR  
CAPITAL VALUE  
**ROSE**  
LESS THAN  
22.3  
%  
YOUR RATES  
MAY DECREASE

## New rates in 2018 – 2019

There are some new rates being introduced this year, following public consultation on the Long Term Plan 2018 – 2028.

### THE WAIMEA COMMUNITY DAM RATES

Everyone will begin paying the **District-wide** flat rate for the Waimea Community Dam this rating year. The rate is \$14.33 in 2018 – 2019.

Those in the Zone of Benefit for the dam will also begin paying the **Zone of Benefit** rate, which is 0.0020cents/\$ of capital value. As an example, the owner of a \$500,000 property would pay \$10.

If the dam does not proceed, the money raised by these rates will be used to pay for the costs of the project work needed to get to the final decision point – such as investigation, design and consulting fees, legal costs and so on.

### MOTUEKA WATER FIXED SERVICE CHARGE

A fixed service charge has been introduced for all properties connected to the reticulated water supply in Motueka.

The new charge will contribute to funding \$5.9 million in water infrastructure upgrades needed to ensure Motueka's water meets the compulsory national Drinking Water Standards.

The fixed service charge is \$39.42 per connection in 2018 – 2019 and will increase progressively over the next three years.

## Rates rebates

The rates rebate scheme provides a rates subsidy for low-income homeowners of up to \$630.

To find out if you are eligible for a rebate, visit [www.govt.nz/rates-rebate](http://www.govt.nz/rates-rebate).

You cannot claim a rebate for rates on a property that is used principally for business, farming, commercial or industrial purposes.

### RETIREMENT VILLAGE RESIDENTS WITH 'LICENCE TO OCCUPY' ELIGIBLE FROM JULY 2018

Retirement village residents with licence to occupy agreements can now apply for a rates rebate for the rating year, beginning 1 July 2018. (Retirement village residents with a licence to occupy do not own the property they live in but they do have a contractual right to occupy it). Being able to apply for a rebate does not guarantee you will receive one. Eligibility is determined on your household income, rates (your village operator will provide rates details for you) and the number of dependants living with you. More information is available at [www.govt.nz/rates-rebate](http://www.govt.nz/rates-rebate) or from your village operator.

### RATES ASSESSMENT DATE

Rates are set at 30 June for the following year. Any changes to rateable value or rating factors during 2018/2019 will not impact the 2018/2019 rates.

### PENALTIES FOR LATE PAYMENT

Penalties of 10% are imposed on your rates or water invoices not paid by the due date. Every six months a further 5% is added to unpaid rates arrears, including penalties that remain outstanding. The 5% charges are applied in July and January each year.

Information on the Council's policy for remissions of penalties is available at: [www.tasman.govt.nz/link/rates-remission](http://www.tasman.govt.nz/link/rates-remission).

Feel free to contact us:



Tasman District Council

Email [rates@tasman.govt.nz](mailto:rates@tasman.govt.nz)

Website [www.tasman.govt.nz](http://www.tasman.govt.nz)

24 hour assistance

Richmond  
189 Queen Street  
Private Bag 4  
Richmond 7050  
New Zealand  
Phone 03 543 8400  
Fax 03 543 9524

Murchison  
92 Fairfax Street  
Murchison 7007  
New Zealand  
Phone 03 523 1013  
Fax 03 523 1012

Motueka  
7 Hickmott Place  
PO Box 123  
Motueka 7143  
New Zealand  
Phone 03 528 2022  
Fax 03 528 9751

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78 Commercial Street  
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Phone 03 525 0020  
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