

From: LGOIMA
Sent: Tuesday, 1 October 2024 1:14 pm
To: [REDACTED]
Subject: RE: LGOIMA request - Noise complaints - [REDACTED] - Reference: 2399

Kia ora [REDACTED],

We refer to your official information request dated 23 September 2024. Our response is below:

- 1. [Please provide the number of complaints received and a copy of the complaints and what action was taken for any] noise complaints by residents and/or users of Tahi Street, Māpua from boats and jet skis on the water or vehicles towing boat and/or jet skis on land at Grossi Point [and] from any property in Tahi St fronting the Māpua channel [for the date range] 1 January 2019 to the present day [23 September 2024]**

Our Environmental Assurance team has conducted a search of complaints received and logged via our service request system as well as a search on Power BI using the keywords “Mapua”, “Grossi” “Jet ski”, “Boat” and “Noise” and the date range 1 January 2019 – 23 September 2024 (date request was received). This search located one result in scope of your request regarding noise from a boat or jet ski on the water or vehicles towing boats and or jet skis on land. A snippet of this complaint is below:

| | |
|----------------|--|
| Type | Customer Enquiry |
| Details | Would like to request that the council put up a sign Mapua to inform the boaters and jet skiers about th is important for the safety and environmental prote the sea. As a resident of Mapua, I often witness bc launching from Grossi point and speeding up the e the 5-knot rule. This creates noise, pollution and di wildlife and the people who enjoy the estuary. It als collision and injury for the kayakers, paddle board |

We have located other complaints relating to boats and jet skis, however these complaints fell outside of the scope of your request as they did not relate to noise complaints received from boats and or jet skis on the water or vehicles towing boats and/or jet skis on land. These complaints related to boats/jet skis with regards to mooring, abandoned vessel, speed, bollards, and a boat at wharf using a grinder.

If you are unsatisfied with the Council’s response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely,
Legal Services Officer